



## **POLICY ON THE SIGNAGE AND TERMINOLOGY OF NON EMERGENCY DEPARTMENT SERVICES**

### **1. PURPOSE AND SCOPE**

- 1.1 This document is a policy of the Australasian College for Emergency Medicine and relates to the signage of services, unrelated to emergency departments, which purport to provide emergency medical care.
- 1.2 The policy is applicable to health care facilities which may be mistaken as emergency departments by members of the public.

### **2 POLICY**

- 2.1 The Australasian College for Emergency Medicine recognizes that members of the public rely on facility signage to make a decision as to where they will seek emergency medical care.
- 2.2 The Australasian College for Emergency Medicine believes therefore, the terms “casualty”, “accident”, “accident and emergency” or “accident and medical” must not be used to either describe, promote or be in the signage of any health care facility.